

# Rentify Cebu Car Rental Guide

### Welcome and Introduction

Welcome to Rentify Cebu – Your Trusted Car Rental Service in Cebu, Philippines!

This guide will help you understand the car rental process, your responsibilities, and how to maximize your rental experience with us.

## **Rental Eligibility**

Before You Rent
Eligibility Requirements
Must be at least 21 years old.
Provide a valid government-issued driver's license.
Present a secondary ID (passport or any valid identification).

## **Booking Your Vehicle**

Booking a Vehicle

Visit our website or contact us via Facebook page (Rentify Cebu - Cebu Philippines Car Rental Service).

Choose the vehicle that best suits your needs.

Provide required details, including rental dates, pick-up/delivery preferences, and contact information.

Confirm your booking by paying the required deposit.

#### What's Included in Your Rental

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Fully insured vehicles.
Basic roadside assistance.
Vehicle manual and accessories (e.g., tools, spare tire).

### **Delivery and Pick-up Options**

Vehicle Delivery and Pick-Up

Delivery Service: Your car will be delivered to your location at the scheduled time (fees may apply unless availed under promotions).

Pick-Up Service: At the end of your rental, we can pick up the car from your specified location (fees may apply).

## Vehicle Inspection

Inspecting the Vehicle
Inspect the car during delivery.

Note any existing damages or irregularities on the rental agreement.

Ensure the fuel level and cleanliness match the pre-rental condition.

# **Driving Regulations**

**Driving Guidelines** 

Always drive responsibly and adhere to Philippine traffic laws. Smoking and carrying hazardous materials in the car are prohibited. Avoid off-road or high-risk areas unless permitted by Rentify Cebu.

# Fuel Policy

**Fuel Policy** 

Vehicles are provided with a full tank of fuel and must be returned with the same level.

Failure to do so will result in additional charges.

### **Emergency Procedures**

**During Emergencies** 

Roadside Assistance

Contact Rentify Cebu immediately in case of vehicle breakdowns or emergencies.

Basic roadside assistance is included with your rental.

Accidents or Damages

Notify Rentify Cebu immediately.

Gather necessary documentation, including photos and a police report, if applicable.

### Vehicle Return and Settlement

Returning Your Vehicle
Return Process

Return the car on time and at the agreed location.

Ensure the car is clean and in the same condition as when delivered.

Conduct a joint inspection with our staff to confirm the vehicle's condition.

Late Returns

Late returns will incur additional charges.

Please notify us in advance if you anticipate delays.

Final Settlement

Any additional charges for damages, fuel, or late returns will be settled upon return.

Security deposits will be refunded after final inspection.

#### **Rental Period Extension**

Frequently Asked Questions

Q1: Can I extend my rental period?

Yes, contact us at least 24 hours before the end of your rental to request an extension (subject to availability).

## Mileage Limits

Q2: Are there mileage limits?

Most rentals come with unlimited mileage unless stated otherwise.

Check your rental agreement for specific terms.

### **Additional Drivers**

Q3: Can I add another driver?

Yes, additional drivers can be added for a fee and must meet the same eligibility requirements.

# **Cancellation Policy**

Q4: What happens if I cancel my booking?

Cancellations are subject to our cancellation policy.

Notify us at least 24 hours before your rental start date to minimize charges.

### **Contact Information**

Contact Us

For questions, bookings, or assistance, reach us at:

Website: RentifyCebu.com

Email: admin@rentifycebu.com

Phone: 0962 669 2298

Facebook Page: Rentify Cebu - Cebu Philippines Car Rental Service

Enjoy a hassle-free rental experience with Rentify Cebu!

Safe travels and thank you for choosing us for your car rental needs.